

University L&D & Change Initiatives (Higher Ed)

Led and supported university-wide L&D and change initiatives, driving faculty capability building, inclusive education practices, curriculum alignment with industry needs, and digital adoption.

- 1. Curriculum Modernization & Program Alignment**
Redesigned curricula across multiple faculties, aligning academic programs and assessments with institutional goals, policy requirements, and labor market needs.
- 2. Alumni Employment & Faculty Training Alignment**
Analyzed employment rates among graduates and launched train-the-instructor initiatives to ensure faculty teaching aligned with industry expectations and workforce readiness.
- 3. Digital Teaching & Online Instruction Training**
Developed and facilitated an online training program to build faculty competence in digital pedagogy, learner-centered design, and technology adoption.
- 4. Diversity, Equity & Inclusion (DEI) Training**
Designed and facilitated professional development programs to embed DEI practices in teaching and culture, applying change and resistance management strategies to ensure adoption and sustainability.
- 5. AI Tools & Agents Integration for Faculty**
Initiated and led a project to train staff in adopting custom-designed AI agents, building digital fluency and enhancing efficiency in academic and administrative workflows.
- 6. Cultural Competence for International Programs**
Created and delivered cultural differences training for instructors preparing to teach in an international online Bachelor program, strengthening readiness for diverse global learner populations.
- 7. Manager–Staff Communication Program**
Conducted organizational needs analysis and designed a communication program for managers and staff, improving feedback processes and workplace collaboration.
- 8. Staff Development Effectiveness Assessment**
Contributed to building a system for measuring the impact of continuous staff learning initiatives, ensuring accountability and demonstrating ROI.

9. Curriculum Monitoring & Continuous Improvement

Implemented feedback-driven program reviews to update curricula, maintaining compliance and relevance to evolving industry and policy standards.

10. Redesigned Student Feedback System

Reassessed the existing student feedback process and developed a new framework to generate actionable insights for faculty performance and curriculum refinement.

11. Job Aids & LMS Support Resources

Developed job aids and digital guides to support faculty in adopting LMS features and integrating digital teaching practices into their programs.

12. Instructional Materials for Public Outreach

Created digital learning and promotional content to showcase the university at national and international education fairs, improving visibility and institutional branding.